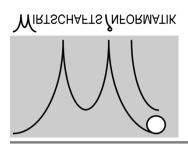


A Guideline to Anti-Malware-Software testing

Andreas Marx



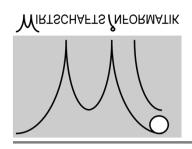
Content



Introduction

■ Three main parts

- Part 1: Prerequisites and Preparations
- Part 2: Evaluation and Testing
- Part 3: Editing and Documentation



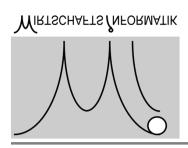


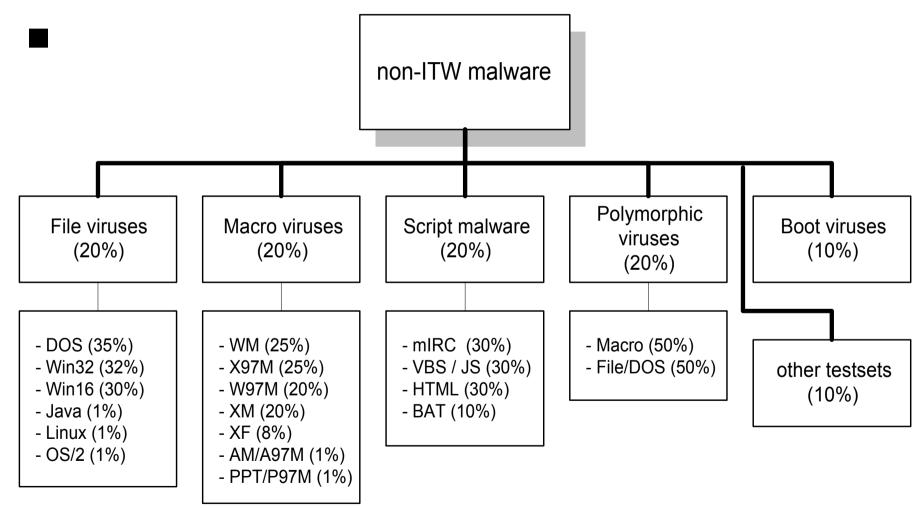
Prerequisites

- Methodical foundations about testing, about viruses and anti-virus software
- Tester has to be independent from anti-virus companies, no sponsoring

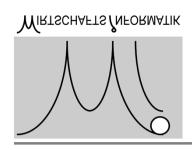
Preparations

- Creation of a project plan (time...)
- Test criteria and weights (schemes)





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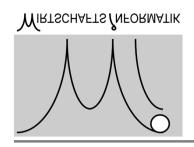


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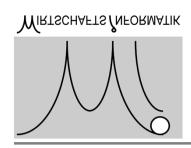
Preparations

- Creation of a project plan (time...)
- Test criteria and weights (schemes)
- Acquisition of resources (humans, computers)



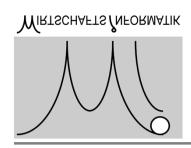


- Information required by AV companies
 - Objective of the test
 - Deadlines for products and updates
 - What is going to be tested?
 - Which OS and what environments
 - What has to be delivered for the test?
- Getting the products from the companies
 - Which options/settings are recommended to test the software?
 - Package list
 - Contact persons



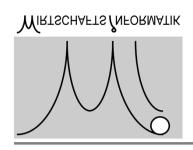


- Creation of the test files
 - How to get the viruses? Virus simulators, generators, AV companies, Downloads...



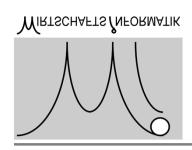


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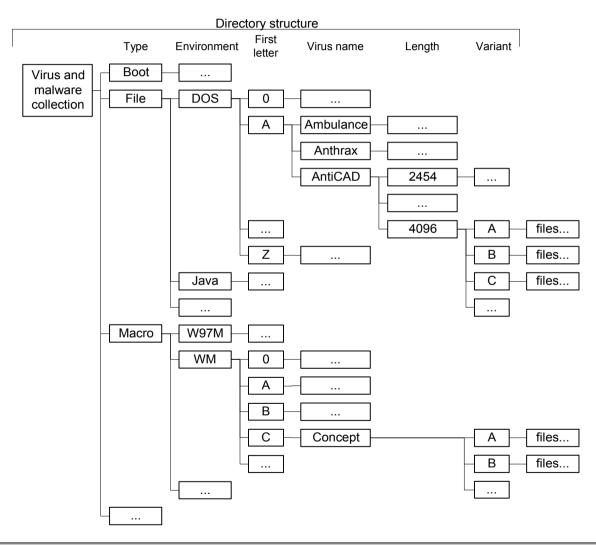


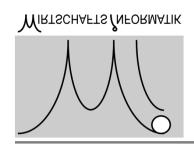


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 - Virus Collections sorted after type and characteristics (e.g. File-, Macro viruses)



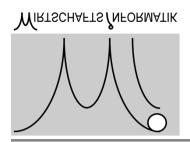






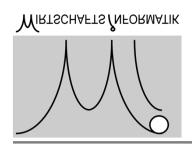


- Creation of the test files
 - How to get the viruses? Virus simulators, generators, AV companies, Downloads...
 - Virus Collections sorted after type and characteristics (e.g. File-, Macro viruses)
 - Replicating samples: Test their ability to spread, prevent cheating
 - Preparing test files for compressed and archived files



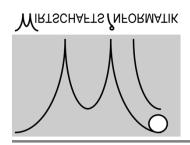
Evaluation and Testing I

- Software and service quality features
 - Completeness
 - User-friendliness, program's feedback
 - Security, robustness
 - Efficiency, compatibility
 - Adaptability, configuration
 - Documentation
 - Support, updates, costs
- Test strategies
 - Volume (mass) test and under heavy load



Evaluation and Testing II

- Virus-related tests
 - On-Demand (virus scanner)
 - On-Access (virus guard)
 - Disinfection of some viruses
 - Memory detection
 - Compressed and archived Files
 - Emergency-plan und -discs of the vendor
- Attention: Bugs in the OS (features?)

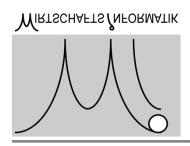


Editing and Documentation



- Representation of the results
 - Summarize of all results into managable tables
 - Getting the final results using the schemes which have been made before the tests starts
 - Writing the review by the tester
 - Publication

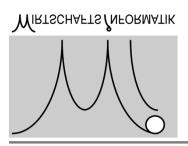
- After publication
 - Keep contacts, Discussions about test strategies



Summary



- Testing is a complex process, which is not objective in all parts (e.g. user-friendliness)
- Only a short part of the program's life cycle can be tested
- Many things can be tested, but only the "Real Life" is important, which can only be simulated partly and incomplete
- Test as a help to come to a decision



Summary



■ Any Questions?