Version Information

Operating system setup and program version of tested products.

Developer, Distributor	Avast	Avira	Bullguard	CyberGhost S.A.	F-Secure	Avast	Anchorfree	NordVPN - Tefincom S.A.	Symantec	Surfshark Ltd.
Product name	Avast SecureLine VPN	Avira Phantom VPN Pro	BullGuard VPN	CyberGhost VPN	F-Secure FREEDOME	HideMyAss!	Hotspot Shield Premium	NordVPN	Norton Secure VPN	Surfshark VPN
Language of the tested version	English									
Program version Windows	5.2.429	2.24.1.25136	1.3.9.0	7.3.4.4599	2.27.5861.0	4.5.144	7.15.1	6.22.6.0	1.7.0.325	2.3.3
Program version Android	5.9.10974	2.0.21, build 1242	1.4.7	7.1.0.139.4334	2.5.8.8074	4.9.2947	6.9.1	3.14.3	3.3.2.10384	2.4.6
Operating system	Windows10 Pro (English), (64-Bit); Android 8.0.0									
Location (Europe EU / United States US / Asia AS)	UK / USA / Republic of Singapore	United Kingdom / US - San Francisco / Singapore	United Kingdom / United States / Singapore	United Kingdom / United States / Singapore	United Kingdom, London / United States / Singapore	UK / USA / Republic of Singapore	United Kingdom / United States / Singapore	United Kingdom / United States / Singapore	United Kingdom / United States / Singapore	United Kingdom - London / United States - San Francisco / Singapore

Usability

Features and tools to improve ease of use for the user.

Convenience

	Avast SecureLine VPN	Avira Phantom VPN Pro	BullGuard VPN	CyberGhost VPN	F-Secure FREEDOME	HideMyAss!	Hotspot Shield Premium	NordVPN	Norton Secure VPN	Surfshark VPN
Number of clicks to setup/establish connection	14 / 2	7 / 2	4 / 2	6 / 2	9 / 2	11 / 2	5 / 2	5 / 2	8 / 2	8 / 2
Number of supported languages[1]	43	12	6	12	20	20	10	21	18	8
Automatically reconnect after reboot	+	-	+	+	+	+	+	+	+	+
Use previously used or set connection	+	-	+	+	+	+	+	+	+	+

[1]   Provider information

Licensing

	Avast SecureLine VPN	Avira Phantom VPN Pro	BullGuard VPN	CyberGhost VPN	F-Secure FREEDOME	HideMyAss!	Hotspot Shield Premium	NordVPN	Norton Secure VPN	Surfshark VPN
Number of days trial is available for[1]	7 days	0 days**	0 days	1 day	5 days	0 days, 7 days*	7 days**	0 days	0 days	7 days*
Money back option for how many days[1]	30 days	30 days	30 days	45 days	30 days	30 days	45 days	30 days	60 days	30 days
Number of devices per license[1]	5	unlimited	6	7	3 or 7	5	5	6	1, 5 or 10	unlimited
No registration required for user	-	-	-	-	+	-	-	-	-	-
Location AS (Singapore) Payment methods available PayPal / Bank Transfer / Bitcoins / DebitCard / Credit card[1]	+ / - / - / + / +	+ / - / - / - / +	+ / + / - / + / +	+ / - / + / - / +	+ / + / - / - / +	+ / - / - / - / +	+ / + / - / + / +	- / - / + / - / +	+ / - / - / - / +	+ / - / + / + / +
Location EU (UK) Payment methods available PayPal / Bank Transfer / Bitcoins / DebitCard / Credit card[1]	+ / - / - / + / +	+ / + / - / - / +	+ / + / - / + / +	+ / - / + / - / +	+ / + / - / - / +	+ / - / - / - / +	+ / + / - / + / +	- / - / + / + / +	+ / - / - / - / +	+ / - / + / + / +
Location US Payment methods available PayPal / Bank Transfer / Bitcoins / DebitCard / Credit card[1]	+ / - / - / + / +	+ / - / - / - / +	+ / + / - / + / +	+ / - / + / - / +	+ / + / - / - / +	+ / - / - / - / +	+ / + / - / + / +	- / - / + / - / +	+ / - / - / - / +	+ / - / + / + / +

[1]   Provider information
*   On mobile devices only
**   Free limited version available

Compatibility

	Avast SecureLine VPN	Avira Phantom VPN Pro	BullGuard VPN	CyberGhost VPN	F-Secure FREEDOME	HideMyAss!	Hotspot Shield Premium	NordVPN	Norton Secure VPN	Surfshark VPN
Native OS support Win (XP/Vista/7/8/10) / MacOS / Linux / ChromeOS[1]	+ / + / - / -	+ / + / - / -	+ / + / - / -	+ / + / + / -	+ / + / - / -	+ / + / + / -	+ / + / - / -	+ / + / + / -	+ / + / - / -	+ / + / + / +
Native Mobile OS support iOS / Android / AndroidTV / FireTV [1]	+ / + / + / -	+ / + / - / -	+ / + / - / -	+ / + / + / +	+ / + / - / -	+ / + / +* / -	+ / + / - / -	+ / + / + / +	+ / + / - / -	+ / + / + / +
Browser support Chrome / Edge / Firefox [1]	- / - / -	+ / - / -	- / - / -	+ / - / +	- / - / -	+ / - / +	+ / - / -	+ / - / +	- / - / -	+ / - / +
Option for manual setup available (installation through configuration e.g. Router, OpenVPN app etc.)[1]	-	-	-	+	-	+	-	+	-	+

[1]   Provider information
*   Available from September/October

Location of Servers

	Avast SecureLine VPN	Avira Phantom VPN Pro	BullGuard VPN	CyberGhost VPN	F-Secure FREEDOME	HideMyAss!	Hotspot Shield Premium	NordVPN	Norton Secure VPN	Surfshark VPN
Number of countries with server[1]	34	27	16	58	29	190+	70+	60	30	58
Number of server locations (actual server location)[1]	55	39	2,000+	3700+	29	1000+	3200+	5808	30	1000+
Option to set a default/favourite server for VPN connection	+*	+	+	+	+*	+	+*	+	+*	+
Optimal location selection provided	+	+	+	+	+	+	+**	+	+	+

[1]   Provider information
*   The last connection is the default new connection
**   On Android only

Support

	Avast SecureLine VPN	Avira Phantom VPN Pro	BullGuard VPN	CyberGhost VPN	F-Secure FREEDOME	HideMyAss!	Hotspot Shield Premium	NordVPN	Norton Secure VPN	Surfshark VPN
Chat / Forum / Contact support	- / + / +	- / - / +	+ / + / +	+ / - / +	+ / + / +	+ / + / +	- / - / +	+ / - / +	+ / + / +	+ / - / +
Support Tor / All locations supported	+ / +	+ / +	+ / +	+ / +	+ / +	+ / +	+ / +	+ / +	+ / +	+ / +
Support torrents / Accessible from all locations	+ / -	+ / +	+ / +	+ / -	+ / -	+ / -	+ / +	+ / +	- / -	+ / -
Support IPv6 addressing	-	+	-	-	+	-	-	-	-	+
Support for Socks5 / Accessible from all locations¹	- / -	- / -	- / -	+ / +	- / -	- / -	- / -	+ / +	- / -	- / -
Support video streaming circumvention (watch geo locked content from US) / Accessible from all locations	+ / +	+ / +	+ / +	+ / +	+ / +	+ / +	+ / +	+ / +	+ / +	+ / +
Working Netflix (through Netflix US) / Accessible from all locations	+ / +	+ / +	+ / +	+ / -	+ / +	+ / +	+ / +	+ / +	+ / +	*+ / +

¹ Provider information

* Working from Version Windows: 2.3.8, Android: 2.51

Additional (Win/Android)

	Avast SecureLine VPN	Avira Phantom VPN Pro	BullGuard VPN	CyberGhost VPN	F-Secure FREEDOME	HideMyAss!	Hotspot Shield Premium	NordVPN	Norton Secure VPN	Surfshark VPN
Automatically connect when launching the app	+ / +	- / -	+ / +	+ / -	+ / -	+ / -	- / +	+ / +	+ / -	+ / -
Launch a specific application after establishing a connection	- / -	- / -	- / -	+ / -	- / -	- / -	- / -	- / -	- / -	- / -
Wi-Fi automatic protection	+ / +	- / +	- / +	+ / +	- / -	- / +	+ / +	+ / +	- / +	+ / +
App Protection (Inverse Split Tunnelling)	- / -	- / -	- / -	+ / +	- / -	- / +	- / -	- / -	- / -	+ / +*
Ability to add exceptions (Split Tunnelling)	- / -	- / -	- / -	- / -	- / +	- / -	- / -	- / -	- / -	+ / +

* Working from Version Windows: 2.3.8, Android: 2.51

Security

Detailed information on how well does the product secures the real user IP as well as help protecting the user.

DNS Leak Test

	Avast SecureLine VPN	Avira Phantom VPN Pro	BullGuard VPN	CyberGhost VPN	F-Secure FREEDOME	HideMyAss!	Hotspot Shield Premium	NordVPN	Norton Secure VPN	Surfshark VPN
Not possible to see the internet provider (Win/Android)	+ / +	+ / +	+ / +	+ / +	+ / +	+ / +	+ / +	+ / +	+ / +	+ / +

IP Address & Kill switch leak

	Avast SecureLine VPN	Avira Phantom VPN Pro	BullGuard VPN	CyberGhost VPN	F-Secure FREEDOME	HideMyAss!	Hotspot Shield Premium	NordVPN	Norton Secure VPN	Surfshark VPN
Kill switch available (Win)	+	+	+	+	+	+	+	+	-	+
Kill switch disables connection until the VPN is established (disable-enable network card)	+***	+	+	+	+	+*	+	+	n/a	+
Kill switch duration disconnected in seconds	0	0	0	0	0	0	0	0	n/a	0
Kill switch disables connection until the VPN is established (pull plug 1sec / 10sec / 60sec / 300sec)	+ / + / + / +***	+ / + / + / +	+ / + / + / +	+ / + / + / +	+ / + / + / +	+ / + / + / +*	+ / + / + / +	+ / + / + / +	n/a	+ / + / + / +
Kill switch duration disconnected in seconds	0 / 0 / 0 / 0***	0 / 0 / 0 / 0	0 / 0 / 0 / 0	0 / 0 / 0 / 0	0 / 0 / 0 / 0	0 / 0 / 0 / 0*	0 / 0 / 0 / 0	0 / 0 / 0 / 0	n/a	0 / 0 / 0 / 0
Kill switch available (Android)	- ****	-	+	+	+	+**	-	+	-	+
Kill switch disables connection until the VPN is established (disable wan on router)	n/a	n/a	+	+	+	+**	n/a	+	n/a	+
Kill switch duration disconnected in seconds	n/a	n/a	0	0	0	0	n/a	0	n/a	0
Kill switch disables connection until the VPN is established (disable WLAN on router 1sec / 10sec / 60sec / 300sec)	n/a	n/a	+ / + / + / +	+ / + / + / +	+ / + / + / +	+ / + / + / +**	n/a	+ / + / + / +	n/a	+ / + / + / +
Kill switch duration disconnected in seconds	n/a	n/a	0 / 0 / 0 / 0	0 / 0 / 0 / 0	0 / 0 / 0 / 0	0 / 0 / 0 / 0**	n/a	0 / 0 / 0 / 0	n/a	0 / 0 / 0 / 0

*	Working from Version Windows: 4.8.0221
**	Working from Version Android: 4.18.3548
***	Working from Version Windows: 5.5.15
****	To be introduced with version 5.17.11479
n/a	not applicable

Date of compilation 17.09.2019, created by AV-TEST GmbH https://www.av-test.org
Full report: https://www.av-test.org/en/news/vpn-software-put-to-the-test-secure-and-fastline/

WebRTC leak

	Avast SecureLine VPN	Avira Phantom VPN Pro	BullGuard VPN	CyberGhost VPN	F-Secure FREEDOME	HideMyAss!	Hotspot Shield Premium	NordVPN	Norton Secure VPN	Surfshark VPN
Protection against browser leak (Win/Android)	+ / +	+ / +	+ / +	+ / +	+ / +	+ / +	+ / +	+ / +	+ / +	+ / +

P2P & Torrent Protection

	Avast SecureLine VPN	Avira Phantom VPN Pro	BullGuard VPN	CyberGhost VPN	F-Secure FREEDOME	HideMyAss!	Hotspot Shield Premium	NordVPN	Norton Secure VPN	Surfshark VPN
Not possible to determine location (Win/Android)	+ / +	+ / +	+ / +	+ / +	+ / +	+ / +	+ / +	+ / +	n/a	+ / +

n/a   not applicable

Email Leak

	Avast SecureLine VPN	Avira Phantom VPN Pro	BullGuard VPN	CyberGhost VPN	F-Secure FREEDOME	HideMyAss!	Hotspot Shield Premium	NordVPN	Norton Secure VPN	Surfshark VPN
Leaked IP (Win/Android)	+ / +	+ / +	+ / +	+ / +	+ / +	+ / +	+ / +	+ / +	+ / +	+ / +

False Positive Detection Test

	Avast SecureLine VPN	Avira Phantom VPN Pro	BullGuard VPN	CyberGhost VPN	F-Secure FREEDOME	HideMyAss!	Hotspot Shield Premium	NordVPN	Norton Secure VPN	Surfshark VPN
Number of files classified by AV as threatening/dangerous (Win/Android)	0 / 0	0 / 0	0 / 0	0 / 0	0 / 0	0 / 0	0 / 0	0 / 0	0 / 0	0 / 0
Number of files classified by AV as potentially dangerous - (Win/Android)	0 / 0	0 / 0	0 / 0	0 / 0	0 / 0	0 / 0	0 / 0	0 / 0	0 / 0	0 / 0

Malicious URL Test

	Avast SecureLine VPN	Avira Phantom VPN Pro	BullGuard VPN	CyberGhost VPN	F-Secure FREEDOME	HideMyAss!	Hotspot Shield Premium	NordVPN	Norton Secure VPN	Surfshark VPN
Malware website protection	-	+	-	+	+	-	+	+	-	+
Phishing Websites	n/a	+	n/a	+*	+	n/a	+*	+*	n/a	+*
Malware Websites	n/a	+	n/a	+*	+	n/a	+	+*	n/a	+

* Based on provider information, not observed in the test
n/a not applicable

Secured setup

	Avast SecureLine VPN	Avira Phantom VPN Pro	BullGuard VPN	CyberGhost VPN	F-Secure FREEDOME	HideMyAss!	Hotspot Shield Premium	NordVPN	Norton Secure VPN	Surfshark VPN
Installation of app secured through hash or encryption	+	+	+	+	+	+	+	+	+	+
User log-in with product is encrypted	+	+	+	+	+	+	+	+	+	+

Privacy

Details regarding user privacy provided by VPN provider.

Logging

	Avast SecureLine VPN	Avira Phantom VPN Pro	BullGuard VPN	CyberGhost VPN	F-Secure FREEDOME	HideMyAss!	Hotspot Shield Premium	NordVPN	Norton Secure VPN	Surfshark VPN
No personal user data is logged[1]	+*	+	+	+	-	+*	+	+	+	+
How long will logged data be stored[1]	30 days	n/a	n/a	n/a	90 days	30 days	n/a	n/a	n/a	n/a

[1]   Provider information
*   No personal Data like browser history, websites visited, or DNS queries only part of the IP is logged
n/a   not applicable

Server Tunnel and Encryption

	Avast SecureLine VPN	Avira Phantom VPN Pro	BullGuard VPN	CyberGhost VPN	F-Secure FREEDOME	HideMyAss!	Hotspot Shield Premium	NordVPN	Norton Secure VPN	Surfshark VPN
Available protocols (provider information or third party) [1]	OpenVPN, IKEv2/IPSec, NordLynx**	OpenVPN, IpSec *	OpenVPN, IKEv2	OpenVPN, IKEv2, L2TP	OpenVPN, IPSec	OpenVPN, PPTP, L2TP	Catapult Hydra	OpenVPN, IKEv2/IPsec	OpenVPN	IKEv2, OpenVPN, Shadowsocks (beta)
How is the data encrypted[1]	256-bit AES encryption	256-bit AES encryption	256-bit AES encryption	256-bit AES encryption	256-bit AES encryption	256-bit AES encryption	128-bit AES and 256-bit AES encryption	256-bit AES encryption	256-bit AES encryption	256-bit AES encryption

[1]   Provider information
*   Wireguard protocol to be launched soon
**   WireGuard based (Linux only)

Blocking

	Avast SecureLine VPN	Avira Phantom VPN Pro	BullGuard VPN	CyberGhost VPN	F-Secure FREEDOME	HideMyAss!	Hotspot Shield Premium	NordVPN	Norton Secure VPN	Surfshark VPN
Ads[1]	-	-	-	-	-	-	-	+	-	+
Tracker ads / Invisible Tracker[1]	- / -	- / -	- / -	- / -	- / -	- / -	- / -	+ / +	- / -	+ / +

[1]   Provider information

Performance

Login Duration (Average in s) – connected from EU to EU

	Avast SecureLine VPN	Avira Phantom VPN Pro	BullGuard VPN	CyberGhost VPN	F-Secure FREEDOME	HideMyAss!	Hotspot Shield Premium	NordVPN	Norton Secure VPN	Surfshark VPN
Test Average	5.72	12.56	11.26	1.52	6.48	7.43	0.60	9.52	4.66	1.19

Average Weekly Package Loss

	Reference System	Avast SecureLine VPN	Avira Phantom VPN Pro	BullGuard VPN	CyberGhost VPN	F-Secure FREEDOME	HideMyAss!	Hotspot Shield Premium	NordVPN	Norton Secure VPN	Surfshark VPN
Server Location AS	0.14%	2.32%	0.03%	0.80%	0.23%	0.14%	0.03%	0.68%	1.21%	0.16%	0.02%
Server Location US	0.01%	0.08%	0.49%	1.00%	0.89%	0.08%	0.03%	0.67%	0.50%	0.17%	0.30%
Server Location EU	0.01%	0.06%	0.31%	1.09%	0.90%	0.11%	0.28%	0.84%	0.47%	0.23%	0.20%
All Server Locations	0.05%	0.82%	0.28%	0.96%	0.68%	0.11%	0.11%	0.73%	0.73%	0.18%	0.17%

Average Weekly Stream in KB/s

	Reference System	Avast SecureLine VPN	Avira Phantom VPN Pro	BullGuard VPN	CyberGhost VPN	F-Secure FREEDOME	HideMyAss!	Hotspot Shield Premium	NordVPN	Norton Secure VPN	Surfshark VPN
Server Location AS	84,991.93	81,139.91	80,158.77	80,317.35	76,087.60	82,195.16	83,073.13	78,812.65	79,310.33	78,839.89	84,525.66
Server Location US	72,442.38	77,127.75	63,908.36	78,094.93	76,370.28	75,873.21	74,629.63	75,071.05	76,559.58	80,307.44	79,240.23
Server Location EU	75,054.63	77,567.50	69,915.52	77,194.73	75,511.51	76,460.73	77,432.88	75,058.99	77,763.20	78,483.65	75,340.01
All Server Locations	77,496.31	78,611.72	71,327.55	78,535.67	75,989.80	78,176.37	78,378.55	76,314.23	77,877.70	79,210.33	79,701.97

Average Weekly Torrent KB/s

	Reference System	Avast SecureLine VPN	Avira Phantom VPN Pro	BullGuard VPN	CyberGhost VPN	F-Secure FREEDOME	HideMyAss!	Hotspot Shield Premium	NordVPN	Norton Secure VPN	Surfshark VPN
Server Location AS	4,905.35	-	2,559.81	2,322.41	1,189.75	-	-	1,515.35	1,999.71	-	1,326.86
Server Location US	7,757.59	-	3,387.81	2,788.12	1,412.45	-	-	1,611.24	2,837.47	-	1,480.04
Server Location EU	8,077.96	3,745.06	2,815.45	3,026.42	2,180.85	-	4,074.45	2,686.16	3,146.01	-	1,563.67
All Server Locations	6,913.63	3,745.06	2,921.03	2,712.32	1,594.35	-	4,074.45	1,937.59	2,661.07	-	1,456.86

Average Weekly Latency in ms

	Reference System	Avast SecureLine VPN	Avira Phantom VPN Pro	BullGuard VPN	CyberGhost VPN	F-Secure FREEDOME	HideMyAss!	Hotspot Shield Premium	NordVPN	Norton Secure VPN	Surfshark VPN
Server Location AS	220.80	244.75	223.87	227.53	226.29	221.60	242.94	208.32	234.09	301.40	265.76
Server Location US	170.71	177.17	178.20	186.34	181.77	160.38	186.25	150.38	176.50	229.79	206.60
Server Location EU	177.75	178.37	190.85	187.23	184.06	162.28	176.48	183.45	173.12	224.44	215.75
All Server Locations	189.75	200.10	197.64	200.37	197.37	181.42	201.89	180.72	194.57	251.88	229.37

Average Weekly Downstream MB/s

	Reference System	Avast SecureLine VPN	Avira Phantom VPN Pro	BullGuard VPN	CyberGhost VPN	F-Secure FREEDOME	HideMyAss!	Hotspot Shield Premium	NordVPN	Norton Secure VPN	Surfshark VPN
Server Location AS	244.49	18.23	19.61	28.56	21.00	23.48	26.28	139.96	28.47	25.94	37.51
Server Location US	337.77	48.35	32.66	41.79	35.15	27.23	43.82	168.42	47.68	36.01	49.00
Server Location EU	321.07	50.74	32.23	42.47	37.77	35.35	46.27	119.72	52.15	49.07	53.06
All Server Locations	301.11	39.11	28.16	37.61	31.31	28.69	38.79	142.70	42.77	37.01	46.52

Average Weekly Upstream MB/s

	Reference System	Avast SecureLine VPN	Avira Phantom VPN Pro	BullGuard VPN	CyberGhost VPN	F-Secure FREEDOME	HideMyAss!	Hotspot Shield Premium	NordVPN	Norton Secure VPN	Surfshark VPN
Server Location AS	26.96	6.62	20.33	22.28	17.97	20.40	21.54	23.67	19.84	15.99	9.94
Server Location US	28.95	10.78	17.40	23.74	21.50	22.60	20.16	25.12	22.60	19.34	11.66
Server Location EU	28.24	12.01	17.03	22.43	21.09	18.23	21.84	24.19	22.56	20.94	12.86
All Server Locations	28.05	9.80	18.25	22.82	20.19	20.41	21.18	24.33	21.67	18.76	11.48

Transparency

How transparent and open are the vendors with their company information and privacy policies.

Transparency Report

	Avast SecureLine VPN	Avira Phantom VPN Pro	BullGuard VPN	CyberGhost VPN	F-Secure FREEDOME	HideMyAss!	Hotspot Shield Premium	NordVPN	Norton Secure VPN	Surfshark VPN
Transparency Report made available	+	+	-	+	-	+	+	-	-	-
At least annually updated	+	+	n/a	+	n/a	+	+	n/a	n/a	n/a
Information about requests for data during the last transparency report period	+	+	n/a	+	n/a	+	+	n/a	n/a	n/a
Requests for data during the last transparency report period	79	13	n/a	DMCA complaints (27747), Malicious activity flags (11116), Police requests (37)	n/a	155	56	n/a	n/a	n/a
Information about data shared during the last transparency report period	+	+	n/a	+	n/a	+	+	n/a	n/a	n/a
Data shared during the last transparency report period	1	0	n/a	0	n/a	5	0	n/a	n/a	n/a
Previous reports available	+	-	n/a	+	n/a	+	+	n/a	n/a	n/a

n/a   not applicable

Warrant Canary

	Avast SecureLine VPN	Avira Phantom VPN Pro	BullGuard VPN	CyberGhost VPN	F-Secure FREEDOME	HideMyAss!	Hotspot Shield Premium	NordVPN	Norton Secure VPN	Surfshark VPN
Warrant Canary available / Date last updated provided	+ / +*	+ / -	- / -	- / -	- / -	+ / +*	- / -	+ / +	- / -	+ / +
if not, has it ever been available	n/a	n/a	-	-	-	n/a	-	n/a	-	n/a

*   Every three month only
n/a   not applicable

Company Details

	Avast SecureLine VPN	Avira Phantom VPN Pro	BullGuard VPN	CyberGhost VPN	F-Secure FREEDOME	HideMyAss!	Hotspot Shield Premium	NordVPN	Norton Secure VPN	Surfshark VPN
CEO	+	+	+	+	+	-*	+	-	+	-
Board of Directors or Management Team details	+	+	+	+	+	-*	+**	-	+	-
Investor Details	+	-	-	-	+***	+*	-	-	+***	-
Official Address	+	+	+	+	+	+	+	+	+	+
Main offices information provided[1]	+	+	+	+	+	+	+	+	+	+
Additional offices information provided[1]	+	+	+	+	+	-*****	+	-*****	+	-*****
Jurisdiction	Czech Republic	Germany	England and Wales	Romanian	Finland	-****	United States	Panama	United States or England & Wales	British Virgin Islands
Company Founding date information available[1]	1988	1986	-	2011	1988	2005	2005	2012	1982	-
Parent Company	-	-	-	Kape Technologies***	-	Avast***	-	-	-	-
Parent Company Jurisdiction	n/a	n/a	n/a	England	n/a	Czech Republic	n/a	n/a	n/a	n/a
Available Privacy Statement (EULA, GTC)	+	+	+	+	+	+	+	+	+	+
Update (creation) date included	-	+	+	-	+	+	+	+	+	+
Provided contact details for data protection office	+	+	+	+	+	+	+	+	+	+
Provided information on data collection.	+	+	+	+	+	+	+	+	+	+
Is the purpose for data collection specified	+	+	+	+	+	+	+	+	+	+
Is an expiration date for data collected provided	+	+	+	-	+	+	-	+	-	+
Information provided about how the data kept safe (Data -security and -integrity, Incident Response plan etc.)	+	+	+	+	+	+	+	+	+	+
Is data anonymised	+	+	+	+	+	+	-	-	-	+
Information provided on data sharing or selling and if so the purpose and receiving party	+	+	+	+	+	+	+	+	+	+

Information about third-parties collecting of personal information and if so the purpose and receiving party	+	+	+	+	+	+	+	+	+	+

1	Provider information
*	Owned by Avast
**	Currently being updated and not available on webpage
***	Publicly traded
****	England, will be added with the next webpage update
*****	No additional offices known
n/a	not applicable